Integrating Employment Services At The Local PA CareerLink®

Joe Cipolla

Nicki Woods

Chris Bellias

Josh Shusterman

# Welcome to PA Careerlink®

* Job Seeker Services (Core)
	+ Orientation
	+ Initial Assessment
	+ Eligibility Determination
* Job Seeker Services (Intensive)
	+ Individual Employment Plan
* Job Seeker Trainings
	+ Job Readiness Training
	+ On-the-Job Training
	+ Occupational Skills Training
	+ Adult Education and Literacy
	+ Registered Apprenticeship & Training Programs
* Employer Services (Core)
	+ Universal Access
	+ Orientation
	+ Registration
	+ Access to Resumes
	+ Job Opening Information
	+ Automated Job Matching
	+ Pre-Screening and Referral
	+ Training Programs, Lists, Reports
	+ Employment Statistics
	+ Resource Room
	+ Economic Development
	+ Initial Skills Assessment
	+ Access to PC Training
	+ Follow-up
* Employer Services (Intensive)
	+ Job Profiling
	+ Individual Recruitment Plans
	+ Seminars and Workshops
	+ Account Executive Services
* Employer Trainings
	+ Incumbent Worker Training
	+ On-the-Job Training
	+ Basic Skills Training
	+ Advanced Skills Training

# Welcome to PA Careerlink®

Flowchart showing flow of service at CareerLink:

* Upon arrival a person is greeted.
* If they are a first time customer without digital literacy they are welcomed and checked in. Otherwise they are referred to the computer research center, welcomed and checked in.
* Other services /appointments are available, along with scheduling for or attending scheduled workshops.
* One on One welcome meetings occur where an initial assessment is conducted, and eligibility for services is identified.
* Skills and Employment Meeting occurs to determine job strengths, search strategies, etc.

# The World of Workforce Innovation Opportunity Act (WIOA)

* Priority of Service
* Supportive Services
* Streamline Process
* Collaborations

# Disability Coordinating Manager

Initial role was supposed to follow WIOA plan

What my role turned out to be was one of Case Manager

* + Connect with other services
	+ Job development
	+ One to one session
	+ Review of benefits
	+ Clothing, housing, etc.

# Culture Shift

# Snapshots of Employer Recruitments

* Hot Jobs
* See Handout
* Experiences

# Community Partners

* Lead Center Group Discovery
* Community Integrated Services
* Office of Vocational Rehabilitation
* Department of Human Services
* Temple University
* Community Learning Center
* Wells Fargo
* Turning Points for Children
* myPlace
* Saint John’s Community Services
* Community Learning Center
* Center for Literacy
* Temple Well Program
* Empowerment CDC
* YouthBuild
* Holy Family University
* Opportunity, Inc.
* Comhar, Inc.
* Women Organized Against Rape
* Your Health Being
* Educational Opportunity Center
* God’s promise
* Diversified Community Services
* Points of Children
* Career Wardrobe
* Philadelphia Job Corps
* UESF
* Philadelphia Housing Authority
* Sobriety Through Outpatient
* Clarifi
* PUP
* Gearing Up
* Connection for Humanity
* Graduate Philadelphia
* Bayada
* Wedge Recovery Center
* Philadelphia Dept. of Recreation Keyspots
* Center for Employment Opportunities
* Turning Points for Children
* Metropolitan Career Center
* Educational Justice Coalition
* ISEO Digital Agency

# Staff Development

* Partnering with OVR sensitivity training.
* Adult Mental Health First Aid Certification
* Trauma 101 Training
* Group Discovery Training

# Disability Navigator

* Welcomes PA CareerLink® customers with disabilities and provides overview of PA CareerLink® services.
* Facilitates initial enrollment in Job Gateway system.
* Demonstrates the job match function to both the customer and/or their coach.
* Recommends upcoming workshops.
* Coordinates with PA CareerLink® staff to “fast track” clients.
* Performs outreach to other agencies serving individuals with disabilities.

# Future Vision for PA CareerLink®

* Services fully integrated
* Multiple funding opportunities, regardless of barriers
	+ Individual Training Accounts (ITA)
	+ Joint Grant Opportunities
	+ Ticket to Work
* Interface with High School Transition Programs
* Retention Support for Everyone

Thank You

Any Questions?